

MR FOX FINE FOODS



Delivery

Please allow between **3-8 days to receive your order** as most of our suppliers will be making your lovely goodies from scratch. Please be patient, they'll be worth waiting for!

Deliveries will normally be sent by 24 hour courier and the delivery date confirmed by email.

We can **deliver to England, Wales & the Scottish Mainland.**

Please contact us for a specific quote if you require a delivery to the Scottish Highlands or Northern Ireland. We cannot deliver internationally. Some of our suppliers will despatch your goods directly to you or your named recipient so you may receive more than one delivery from several different couriers.

There is no additional cost for this, you will only pay the delivery charge once, as confirmed at the time of purchase.

There is a **minimum order** value of £40 for all orders.
Our **standard delivery** charge is £7.95 for orders up to a value of £100.
For orders with a value over £100 delivery is FREE.
Delivery on a Saturday morning is charged at an additional £15.00.

A timed delivery by 9am, 10am and Midday can be arranged but will be charged at an additional rate to be confirmed at the time of purchase.

If you have requested a specific delivery day there are times when products will not arrive on the specified day due to courier error or other unforeseen circumstances.

We will always do our utmost to ensure delivery as close to the specified date as possible.

Please allow extra leeway at times of peak demand such as in the run up to Christmas.

It is your responsibility to ensure that your delivery address and delivery instructions are as accurate as possible, and to include instructions for the courier if you are likely to be out at the time of attempted delivery, for example the designation of a safe place to leave your package or an instruction to leave it with a neighbour.

If a delivery attempt is made by a courier but cannot be completed because there is nobody at the address and no safe place has been designated, we cannot be held responsible for any detrimental impact the subsequent delay in delivery will have on the condition of goods. If a courier charged with delivering your goods categorises the item as having been 'delivered' or having had an 'attempted delivery' this is deemed proof that delivery was made.